
NZ Pain Society Privacy Statement

Last updated: September 2026

The New Zealand Pain Society (NZPS) respects your privacy and is committed to protecting the personal information you provide to us.

NZPS handles personal information in accordance with the Privacy Act 2020 and applicable New Zealand privacy requirements.

What information do we collect?

Depending on how you interact with NZPS, we may collect information such as your:

- Name and contact details;
- Profession, workplace or organisation;
- Membership category and membership information;
- SIG membership information;
- Membership and renewal details;
- Invoicing and payment information;
- Event, webinar or conference registration information; and
- Other information you choose to provide to NZPS.

We aim to collect only information that is reasonably necessary for NZPS purposes.

Why do we collect your information?

NZPS uses personal information to:

- Administer your membership;
- Process membership applications, renewals, invoices and payments;
- Communicate with you about NZPS membership and activities;
- Provide member resources and services;
- Administer events, webinars and conferences;
- Provide publications, newsletters and other communications;
- Administer funding, grants and other NZPS programmes; and
- Meet our constitution, accounting, governance and legal responsibilities.

Who has access to your information?

Your personal information is accessed by authorised NZPS personnel, Council, and SIG Chairs where reasonably necessary for their NZPS responsibilities.

NZPS also uses trusted service providers to assist with Society administration. Depending on the service being provided, these may include Google Workspace/Google services, Mailchimp, Xero, Zoom, Eventbrite and Zapier.

Some of these services may store or process information outside New Zealand. NZPS will take reasonable steps to ensure personal information is handled appropriately and in accordance with applicable privacy requirements.

Member privacy

NZPS does not make members' personal contact information available to other members simply because they are NZPS members.

Where NZPS provides online member services, groups, resources or shared platforms, we use appropriate access and privacy settings to help protect members' information.

How do we protect your information?

NZPS takes reasonable steps to protect personal information against loss, unauthorised access, misuse or disclosure.

Access to NZPS systems containing personal information is restricted to authorised people who require access for legitimate NZPS purposes.

Your rights

You have the right to request access to personal information NZPS holds about you and to request correction of information that is inaccurate or incomplete.

To make a request or raise a privacy concern, please contact the:

NZ Pain Society Secretary
E: secretary@nzps.org.nz

Post: The New Zealand Pain Society
PO Box 1286
Christchurch 8140

Privacy concerns

NZPS will consider privacy concerns and complaints and take reasonable steps to resolve them.

You may also contact the Office of the Privacy Commissioner if you have concerns about how your personal information has been handled.

Changes to this statement

NZPS may update this Privacy Statement from time to time to reflect changes to our operations, technology, services or privacy requirements.

The current version will be available on the NZPS website.

New Zealand Pain Society Incorporated